§ 37.143

other entities after its initial submission may do so by meeting the filing requirements of this section.

§ 37.143 Paratransit plan implementation.

- (a) Each entity shall begin implementation of its complementary paratransit plan, pending notice from FTA. The implementation of the plan shall be consistent with the terms of the plan, including any specified phase-in period.
- (b) If the plan contains a request for a wavier based on undue financial burden, the entity shall begin implementation of its plan, pending a determination on its waiver request.

§ 37.145 State comment on plans.

Each state required to receive plans under § 37.135 of this part shall:

- (a) Ensure that all applicable section 18 and section 9 recipients have submitted plans.
- (b) Certify to FTA that all plans have been received.
- (c) Forward the required certification with comments on each plan to FTA. The plans, with comments, shall be submitted to FTA no later than April 1, 1992, for the first year and April 1 annually thereafter.
- (d) The State shall develop comments to on each plan, responding to the following points:
 - (1) Was the plan filed on time?
 - (2) Does the plan appear reasonable?
- (3) Are there circumstances that bear on the ability of the grantee to carry out the plan as represented? If yes, please elaborate.
- (4) Is the plan consistent with statewide planning activities?
- (5) Are the necessary anticipated financial and capital resources identified in the plan accurately estimated?

§ 37.147 Considerations during FTA review.

In reviewing each plan, at a minimum FTA will consider the following:

- (a) Whether the plan was filed on time:
- (b) Comments submitted by the state, if applicable;
- (c) Whether the plan contains responsive elements for each component required under §37.139 of this part;

- (d) Whether the plan, when viewed in its entirety, provides for paratransit service comparable to the entity's fixed route service;
- (e) Whether the entity complied with the public participation efforts required by this part; and
- (f) The extent to which efforts were made to coordinate with other public entities with overlapping or contiguous service areas or jurisdictions.

§ 37.149 Disapproved plans.

- (a) If a plan is disapproved in whole or in part, FTA will specify which provisions are disapproved. Each entity shall amend its plan consistent with this information and resubmit the plan to the appropriate FTA Regional Office within 90 days of receipt of the disapproval letter.
- (b) Each entity revising its plan shall continue to comply with the public participation requirements applicable to the initial development of the plan (set out in §37.137 of this part).

§ 37.151 Waiver for undue financial hurden.

- If compliance with the service criteria of §37.131 of this part creates an undue financial burden, an entity may request a waiver from all or some of the provisions if the entity has complied with the public participation requirements in §37.137 of this part and if the following conditions apply:
- (a) At the time of submission of the initial plan on January 26, 1992—
- (1) The entity determines that it cannot meet all of the service criteria by January 26, 1997; or
- (2) The entity determines that it cannot make measured progress toward compliance in any year before full compliance is required. For purposes of this part, measured progress means implementing milestones as scheduled, such as incorporating an additional paratransit service criterion or improving an aspect of a specific service criterion.
- (b) At the time of its annual plan update submission, if the entity believes that circumstances have changed since its last submission, and it is no longer able to comply by January 26, 1997, or make measured progress in any year

before 1997, as described in paragraph (a)(2) of this section.

§ 37.153 FTA waiver determination.

- (a) The Administrator will determine whether to grant a waiver for undue financial burden on a case-by-case basis, after considering the factors identified in \$37.155 of this part and the information accompanying the request. If necessary, the Administrator will return the application with a request for additional information.
- (b) Any waiver granted will be for a limited and specified period of time.
- (c) If the Administrator grants the applicant a waiver, the Administrator will do one of the following:
- (1) Require the public entity to provide complementary paratransit to the extent it can do so without incurring an undue financial burden. The entity shall make changes in its plan that the Administrator determines are appropriate to maximize the complementary paratransit service that is provided to ADA paratransit eligible individuals. When making changes to its plan, the entity shall use the public participation process specified for plan development and shall consider first a reduction in number of trips provided to each ADA paratransit eligible person per month, while attempting to meet all other service criteria.
- (2) Require the public entity to provide basic complementary paratransit services to all ADA paratransit eligible individuals, even if doing so would cause the public entity to incur an undue financial burden. Basic complementary paratransit service in corridors defined as provided in §37.131(a) along the public entity's key routes during core service hours.
- (i) For purposes of this section, key routes are defined as routes along which there is service at least hourly throughout the day.
- (ii) For purposes of this section, core service hours encompass at least peak periods, as these periods are defined locally for fixed route service, consistent with industry practice.
- (3) If the Administrator determines that the public entity will incur an undue financial burden as the result of providing basic complementary paratransit service, such that it is infeasi-

ble for the entity to provide basic complementary paratransit service, the Administrator shall require the public entity to coordinate with other available providers of demand responsive service in the area served by the public entity to maximize the service to ADA paratransit eligible individuals to the maximum extent feasible.

§ 37.155 Factors in decision to grant an undue financial burden waiver.

- (a) In making an undue financial burden determination, the FTA Administrator will consider the following factors:
- (1) Effects on current fixed route service, including reallocation of accessible fixed route vehicles and potential reduction in service, measured by service miles;
- (2) Average number of trips made by the entity's general population, on a per capita basis, compared with the average number of trips to be made by registered ADA paratransit eligible persons, on a per capita basis;
- (3) Reductions in other services, including other special services;
 - (4) Increases in fares;
- (5) Resources available to implement complementary paratransit service over the period covered by the plan;
- (6) Percentage of budget needed to implement the plan, both as a percentage of operating budget and a percentage of entire budget;
- (7) The current level of accessible service, both fixed route and paratransit:
- (8) Cooperation/coordination among area transportation providers;
- (9) Evidence of increased efficiencies, that have been or could be effectuated, that would benefit the level and quality of available resources for complementary paratransit service; and
- (10) Unique circumstances in the submitting entity's area that affect the ability of the entity to provide paratransit, that militate against the need to provide paratransit, or in some other respect create a circumstance considered exceptional by the submitting entity.
- (b)(1) Costs attributable to complementary paratransit shall be limited to costs of providing service specifically required by this part to ADA